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Where it's at

Adolescent Service Directory

GOVERNMENT DOCUMENTS
COLLECTION
MAR 14 1980
University of Massachusetts
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Massachusetts Department of Education
July 1979

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In cooperation with: Social Service Corporation of Worcester and
The Judge Morris N. Gould Institute Of
Human Resources, Inc., Adolescent Program

Assisted by: Kaisa Haynes
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Graphics by: Bureau of Educational Information Services

Printed by: Comprehensive Secondary School Planning Project
Affiliated with Bureau of Program Audit & Assistance,
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Publication #11411 approved by Alfred C. Holland, *State Purchasing Agent.*

Where It's At

HOW TO USE THIS DIRECTORY

THIS DIRECTORY IS DIVIDED INTO THREE SECTIONS:

1. In the beginning section of the directory categories of services are listed alphabetically. Under each category is a list of agencies which provide that service.

   (e.g) Food Stamp Issuance
   -Friendly House
   -Main South Neighborhood Assoc., Inc.

   The page number for the agency is listed and will lead you to a description of the agency in the middle section of the directory.

2. In the middle section of the directory agencies are listed alphabetically. Under each agency listed is a description of the services it provides to adolescents as well as other helpful information.

3. The end section of the directory contains an alphabetical listing of agencies with the page number listed of where a description of an agency can be found.

* indicate supportive services offered by agencies.

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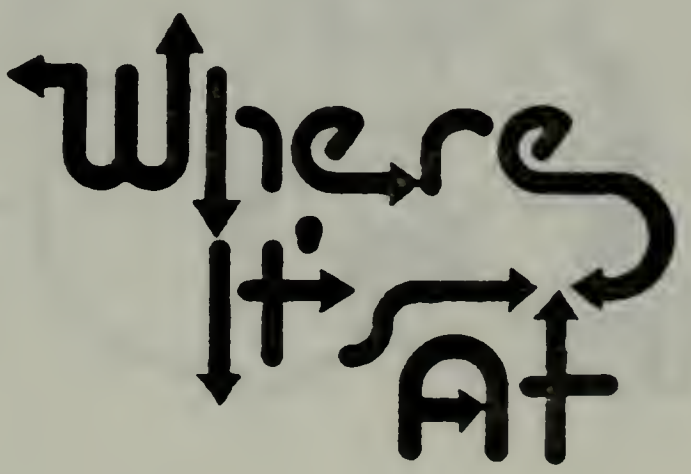

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ABBY'S HOUSE

23 Crown Street
Worcester, MA 01609 Phone: 756-5486

HOURS: Mon - Sun 7:00 PM - 9:00 AM
SERVICES: Shelter for adults, *provision of free clothing, *meals.
ELIGIBILITY: Temporary emergency shelter for women, ages 18 and over and their children; maximum stay of three nights; no drugs or alcohol allowed; *breakfast and light supper provided; *clothing provided in emergency situations.
ADDITIONAL INFORMATION: Bus service about one block away; limited parking on street.

AL-ANON

P.O. Box 189
Worcester, MA 01601 Phone: 791-3431

HOURS: Phone hours only; 24 hours Mon - Sun.
SERVICES: Self-help groups for alcoholics or their families.
ELIGIBILITY: Resident, Central Massachusetts; relatives and friends of alcoholics.
ADDITIONAL INFORMATION: Answering service provides contact with groups; meetings on a daily basis.

ALATEEN

P.O. Box 189
Worcester, MA 01601 Phone: 791-3431

HOURS: Phone hours only; 24 hours Mon - Sun.
SERVICES: Self-help groups for alcoholics or their families.
ELIGIBILITY: Resident, Central Massachusetts; relatives and friends of alcoholics.
ADDITIONAL INFORMATION: Answering service provides contact with groups; meetings on a daily basis.

ALCOHOLICS ANONYMOUS (CENTRAL MASS. INTERGROUP)

306 Main Street, Rm. 104
Worcester, MA 01608 Phone; 752-9000

SERVICES: Self-help groups for alcoholics or their families, *information regarding the program of recovery and referral to agencies that treat alcoholism, *literature and books about AA programs.
ELIGIBILITY: Resident, Central Massachusetts; self determined alcoholic; self-help groups for alcoholics only, no families included.

ALCOHOLISM COUNCIL OF GREATER WORCESTER, INC.

9 Walnut Street, Rm. 212
Worcester, MA 01610 Phone: 754-4750

HOURS: 8:30 AM to 5: PM
SERVICES: Counseling to referral services, *information and referral services, *workshops and seminars on alcoholism.
ELIGIBILITY: Individuals, families, and industries with alcoholism problems.
ADDITIONAL INFORMATION: Bus available within one block; parking available; Spanish spoken by part-time interpretor.

ANKER HOUSE

23 Institute Road Phone: 757-7952
Worcester, MA 01609 Emergency Phone: 754-1052

HOURS: 8:30 AM - 5:00 PM
SERVICES: Community residential services for delinquent youth; group homes for youth. *Pre job guidance, *on-the-job experience, *transportation, *counseling, and *recreation are provided for clients.
REFERRAL PROCEEDURE: Through DYS and DPW for most part; Phone call; Letter; Personal Appearence.
ELIGIBILITY: Ages 12 - 17, male and female for,foster care; ages 13 - 17, males for group home; priority given to Worcester residents; non-handicapped, non-psychotic.
FEES: $0 - $190/Week.
ADDITIONAL INFORMATION: 1 week - 2 month waiting list; bus service 1 block away; parking available; parental consent required.

ANOTHER WAY DROP-IN CENTER, METROPOLITAN COMMUNITY CHURCH

2 Wellington Street
Worcester, MA 01610 Phone: 756-0730

HOURS: 4:00 PM - 10:00 PM
SERVICES: Counseling, *recreation, *information and referral hot line.
ELIGIBILITY: Primarily geared to the gay community.
ADDITIONAL INFORMATION: Bus service 1/4 mile away; limited parking; Spanish spoken by a board member.

AUBURN DISTRICT NURSING ASSOCIATION, INC.

Town Hall
Auburn, MA Phone: 832-2965

HOURS: 8:30 AM - 4:30 PM
SERVICES: Pre-natal care, Well-Baby clinics, *physical therapy, *counseling and referral services.
ELIGIBILITY: Resident of Auburn
FEES: $0 and up, sliding scale.
ADDITIONAL INFORMATION: No bus service, parking available; most service rendered at client's home; Italian, Finnish, and French spoken by nurse.

AUBURN SCHOOL DEPARTMENT

102 Central Street
Auburn, MA Phone: 832-5377

HOURS: 8:30 AM - 4:00 PM
SERVICES: Education for teenage parents, *homebound instruction, *pre-job guidance, *job placement and referral, *information and referral.
ELIGIBILITY: education for teenage parents who are not 12th grade graduates; resident of Auburn.
ADDITIONAL INFORMATION: testing for some services.

BIG BROTHERS - BIG SISTERS OF WORCESTER COUNTY, INC.

50 Franklin Street
Worcester, MA 752-7868

HOURS: 8:30 AM - 5:30 PM Mon - Fri
9:00 Am - 1:00 PM Sat
SERVICES: Counseling, delinquency prevention, *activity groups, *recreation programs are included for those in the program.
ELIGIBILITY: Resident of Worcester County; 1 1/2 year residency committment; ages 7-17.
ADDITIONAL INFORMATION: Services provided at client's home; bus service, front door; parking available.

BAYPATH REGIONAL VOCATIONAL HIGH SCHOOL

Mugget Road
Charlton, Massachusetts Phone: 248-5971

HOURS: 7:30 AM - 4:00 PM
SERVICES: On-the -job experience, *pre-job guidance, *educational screening and evaluation.
ELIGIBILITY: Ages 14 and over; completed 8th grade; resident of Auburn, Oxford, Dudley, Webster, Southbridge, and Charlton.
ADDITIONAL INFORMATION: Open admission; apptitude test for placement; parking available, bus service provided.

BLACKSTONE VALLEY REGIONAL VOCATIONAL TECHNICAL HIGH SCHOOL

Pleasant Street
Upton, Massachusetts 01568 Phone: 529-7771

HOURS: 8:00 AM - 4:00 PM
SERVICES: On-the-job experience, *pre-job guidance, *educational screening and evaluation.
ELIGIBILITY: Ages 14 and over; completed 8th grade; recommendation by school principal, guidance counselor, and industrial arts teacher; resident of Bellingham, Blackstone, Douglas, Grafton, Hopedale, Mendon, Milford, Millbury, Millville, Northbridge, Sutton, Upton, Uxbridge.
ADDITIONAL INFORMATION: Candidates for admission are notified in the Spring; waiting list for individuals not immediately accepted; barrier free.

BOYS CLUB OF WORCESTER: IONIC AVENUE

Ionic Avenue
Worcester, MA Phone 753-3377

HOURS: 9:00 AM - 9:00 PM Mon - Sat
SERVICES: Juvenile counseling, delinquency prevention, educational counseling and information service, social adjustment, * activity groups, *tutoring, *libraries;*groups may use gym, pool, etc.
ELIGIBILITY: Males, ages 6 to 16.
FEES: $2 - $10 dues.
ADDITIONAL INFORMATION: Spanish spoken by volunteers. Limited parking available; bus service within one block.

BOYS CLUB: LINCOLN SQUARE

Lincoln Square
Worcester, MA Phone: 754-2686

HOURS: 9:00 AM - 9:00PM Mon - Sat
SERVICES: Juvenile counseling, delinquency prevention, educational counseling and information service, social adjustment, *activity groups, *tutoring, *libraries;*groups may use gym, pool, etc.
ELIGIBILITY: Males, ages 6 to 16.
FEES: $2 - $10
ADDITIONAL INFORMATION: Spanish spoken by volunteers. Limited parking available; bus service within one block.

CAREER EDUCATIONAL TRAINING CENTER

75A Grove Street
Worcester, MA 01605 Phone: 757-5636

HOURS: 8:00 AM - 4:00 PM
SERVICES: Job training, pre-job guidance, employment counseling, job search assistance, institutional training, *tutoring, *school lunch program, *information and referral.
ELIGIBILITY: Ages 17 and over; resident of Worcester or surrounding towns; must be referred by Department of Employment Security for job training program.
ADDITIONAL INFORMATION: Bus service available; some free curbside parking.

CASA DE LA COMMUNIDAD

831 Main Street
Worcester, MA 01610 Phone: 756-5788

HOURS: 9:00 AM - 5:00 PM
SERVICES: G.E.D. (General Equivalency Diploma), counseling, adult education *job placement and referral, *information and referral.
ELIGIBILITY: Resident of Worcester, primarily geared to the Spanish speaking community.
ADDITIONAL INFORMATION: Spanish spoken by staff; bus service about 1 block away; parking available; barrier free; parental consent required for some services.

CENTRAL MASSACHUSETTS LEGAL SERVICES, INC.

339 Main Street
Worcester, MA 01608 Phone: 752-3718

HOURS: 9:00 AM - 5:00 PM
EMERGENCY PHONE HOURS: 24 hours Mon - Sun; number is the same.
SERVICES: Civil legal services, legal issues advocacy groups, * individual advocacy, *information and referral services.
ELIGIBILITY: Resident of Worcester County; income maximum - $3200 one person and $700 per dependent.
ADDITIONAL INFORMATION: Walk-in intake Mon, Tues, and Thurs; waiting list of two months for divorce; Spanish spoken by staff member; bus service to front door; parking available.

CENTRAL NEW ENGLAND COLLEGE EVENING DIVISION

768 Main Street
Worcester, MA 01608 Phone: 755-3195

HOURS: 8:30 AM - 2:30 PM Mon - Fri
6:00 PM - 8:30 PM Mon - Fri
SERVICES: Community college or junior college education, educational counseling and information services, *financial assistance for education.
ELIGIBILITY: Enrolled in school, special assistance given to veterans in obtaining government assistance; high school degree or equivalency required.
ADDITIONAL INFORMATION: Bus service; free parking

CHANDLER STREET CENTER

162 Chandler Street
Worcester, MA 01609 Phone: 799-2753
(24 hour service)

HOURS: 8:30 AM - 6:30 PM
SERVICES: Drug counseling, drug detoxification, methadone maintenance, self-help for drug problems, *educational counseling and information service, *employment counseling, *casework, *community health education.
ELIGIBILITY: Person with verified drug addiction.
ADDITIONAL INFORMATION: Spanish spoken. Bus service at front door; parking available; clients under 18 need parental consent for medication; contact point for all area drug treatment modalities; clients receive a medical exam when accepted into program.

CHILDREN"S FRIEND SOCIETY OF WORCESTER

21 Cedar Street
Worcester, MA 01608 Phone: 753-5425

HOURS: 9:00 AM - 5:00 PM
SERVICES: Counseling, foster family care for youth, *training for foster parents.
ELIGIBILITY: Ages one day through 18 years; resident of greater Worcester area (southern 2/3 Worcester county for foster care).
FEES: Sliding scale.
ADDITIONAL INFORMATION: Bus service 1 block away; parking available; parental or caretaker consent required.

CHILDREN"S HOMES OF WORCESTER COUNTY, INC.

7 Hill Plaza
Worcester, MA 01608

Phone: 756-8389
(24 hour service)

HOURS: 9:00 AM - 5:00 PM
SERVICES: Community residential services for delinquent youth, foster care for youth and developmentally disabled persons, *counseling is provided for clients, *training for foster parents.
ELIGIBILITY: Resident of Wrocester County; ages 12-17; foster care for developmentally disabled is for all ages. Referrals are through the Division of Youth Services and Department of Mental Health.
FEES: $120/week
ADDITIONAL INFORMATION: School records, medical records, psychosocial test results; parent's or legal guardian's consent are required. Bus service at front door; parking available; most clients seen at residence.

CHILDREN"S PROTECTIVE SERVICES OF MSPCC

9 Walnut Street
Worcester, MA 01608

Phone: 753-2967
(24 hour service)

HOURS: 9:00 AM - 5:00 PM
SERVICES: Counseling, education and information regarding child abuse and neglect, *consultation and staff training, *family life education.
ELIGIBILITY: Resident of Worcester County; parents or caretakers of abused and neglected children; children 18 and under, their families or relatives.
ADDITIONAL INFORMATION: Spanish interpreter available. Services rendered at clients home. Emergency phone number - 1-800-922-8169.

CITY OF WORCESTER: HUMAN RIGHTS COMMISSION

455 Main Street Rm. 309
Worcester, MA 01608

Phone: 798-8151 ext.315

HOURS: 8:30 AM - 5:00 PM
SERVICES: Individual advocacy services (ombudsman).
ELIGIBILITY: Resident of City of Worcester.
ADDITIONAL INFORMATION: Spanish spoken by Community Relations Specialist; bus service at front door; parking available.

CIVIL LIBERTIES UNION OF MASSACHUSETTS: WORCESTER CHAPTER

339 Main Street Rm. 511
Worcester, MA 01608 Phone: 752-5363
(24 hour service)

HOURS: 9:00 AM - 4:30 PM
SERVICES: Legal services - civil, social issue advocacy groups, legal issue advocacy groups, *information and referral services.
ELIGIBILITY: Residents of Worcester County, limited to persons who feel their constitutional rights have been violated.
ADDITIONAL INFORMATION: Bus service at front door; parking available.

COME ALIVE

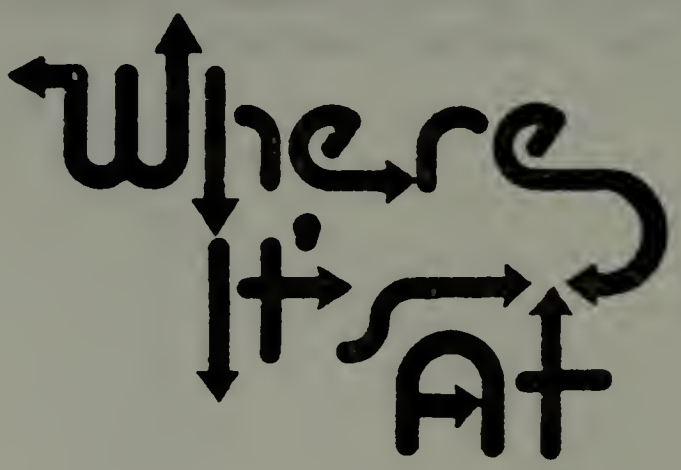
4 Norton Street Phone: 852-6204
Worcester, MA 01605 Emergency Phone: Same

HOURS: 9:00 AM - 5:00 PM
SERVICES: Community residential services for delinquent youth; aftercare for delinquent youth; *counseling, *employment assistance, *activity groups.
ELIGIBILITY: Females, ages 14 - 18; referred through the state.
ADDITIONAL INFORMATION: Bus service 1 block away; parking available.

COMMONWEALTH OF MASSACHUSETTS: REHABILITATION COMMISSION: SUBURBAN OFFICE

110 Lancaster Street
Worcester, MA 01609 Phone: 791-6301

HOURS: 8:45 AM - 5:00 PM
SERVICES: Job training, employment assistance for the developmentally disabled, employment assistance for the physically handicapped, *pre-job guidance, *employment counseling, *job placement and referral, *counseling, *information and referral services.
ELIGIBILITY: Resident of Shrewsbury, Grafton, Millbury, Auburn, Leicester, Paxton, Holden, West Boylston, or Boylston. Disability must be of a substantial nature.
ADDITIONAL INFORMATION: Spanish spoken; bus service about 1 block away; parking available; barrier free.



COMMONWEALTH OF MASSACHUSETTS: REHABILITATION COMMISSION: WORCESTER CITY OFFICE

75B Grove Street
Worcester, MA 01605 Phone: 754-1757

HOURS: 8:45 AM - 5:00 PM
SERVICES: Job training, employment assistance for the developmentally disabled, employment assistance for the physically handicapped, *pre-job guidance, *employment counseling, *job placement and referral, *counseling, *information and referral services.
ELIGIBILITY: Resident of City of Worcester. Disability must be of a substantial nature.
ADDITIONAL INFORMATION: Bus service about 1 block away; parking available; barrier free.

COMMUNITY ADVOCACY PROBATION PROJECT

100 Lancaster Street Phone: 755-8458
Worcester, MA 01608 Emergency Phone: 791-6562

HOURS: 9:00 AM - 5:00 PM
SERVICES: Probation, social issue advocacy groups, employment counseling, job placement and referral, *alcohol counseling, *drug counseling.
ELIGIBILITY: Referral from superior court probation or neighborhood center; ages 17 and up; resident of Worcester County.
ADDITIONAL INFORMATION: Spanish spoken by advocate; bus service 1 block away; parking available.

COMMUNITY NURSING ASSOCIATION OF GRAFTON

1 Central Square
Grafton, MA 01519 Phone: 839-4401

HOURS: 8:00 AM - 4:00 PM
SERVICES: Well Baby, immunization services, lead paint poisioning screening and testing.
ELIGIBILITY: Resident of Town of Grafton; Well Baby Clinic also includes Well Child Clinic.
ADDITIONAL INFORMATION: Services rendered at town schools; client's home, and clinic visits; medicare certified; open weekends as needed.

CORRECTIONAL CHANGE GROUP

7 Laurel Street Phone: 753-7167
Worcester, MA 01605 Emergency Phone: 756-2638

HOURS: 9:00 AM - 5:00 PM
SERVICES: Individual advocacy (ombudsman)
ELIGIBILITY: Offenders, ex-offenders, and their relatives; issues related to correctional change; advocacy work for defendants and others in Worcester District and Superior Court.
ADDITIONAL INFORMATION: Bus service 1 block away; parking available, barrier free.

CRISIS CENTER, INC

93 Grand Street
Worcester, MA 01610

Phone: 791-7205
Emergency Phone: 791-6562

HOURS: 9:00 AM - 5:00 PM
SERVICES: Emergency psychiatric care, emergency alcohol abuse services, emergency drug abuse services, counseling, suicide prevention of physical self harm, education and information regarding child abuse, emergency shelter for dependent children, shelter for newcomers, travelers, and homeless, information and referral services.
ELIGIBILITY: No specific eligibility criteria; most services are only available through hotline service.
ADDITIONAL INFORMATION: Bus service about 3 blocks away; all direct services are free of charge

CROZIER HOUSE: DIOCESE OF WORCESTER

30 Chrome Street
Worcester, MA 01604

Phone: 799-2281
(24 hour service)

HOURS: 24 hour, 7 days a week service.
SERVICES: Transitional services for alcohol abuse.
ELIGIBILITY: Males, ages 18 - 65; physically and emotionally employable; verification of alcoholism.
ADDITIONAL INFORMATION: Bus service about 3 blocks away; parking available; fees - $40/week.

DASH (DIVORCED AND SEPARATED HELPMATES)

340 Main Street
Worcester, MA 01608

Phone: 791-0119

HOURS: By Appointment; PHONE HOURS: 9:00 Am - 5:00PM
FEES: $1 donation.
SERVICES: Individual counseling; group counseling; occupational, professional, or goal oriented groups.
ELIGIBILITY: Separated and divorced couples and individuals.
ADDITIONAL INFORMATION: Bus service 1/2 block away; parking available; workshops held on the second and fourth Saturday of the month; eight week sessions related to readjustment problems of the divorced/separated individual.

DAVID HALE FANNING SCHOOL OF HEALTH OCCUPATIONS

251 Belmont Street
Worcester, MA 01605 Phone: 752-8522

HOURS: 8:00 AM - 4:00 PM
SERVICES: Job training, *job development, *pre-job guidance, *job search assistance, *on-the-job experience
ELIGIBILITY: Resident of Worcester Area; high school graduate.
ADDITIONAL INFORMATION: Fees - $100 - $300; 8-12 month waiting list; transcripts required; public bus service available; free parking; barrier free; This post-secondary educational institution conducts one to two year training programs in the following areas: 1. custom clothing; 2. commercial art; 3. dental assisting; 4. medical assistants; 5. practical nursing; and 6. surgical technicians.

DEPARTMENT OF PUBLIC HEALTH: CITY OF WORCESTER

419 Belmont Street
Worcester, MA 01604 Phone: 798-8111

HOURS: 8:30 AM - 5:00 PM
SERVICES: VD prevention and detection; Well Baby Clinic; Community Dental Clinic; information and referral services.
ELIGIBILITY: Resident of Worcester; birth and death certificates are required for some services.
ADDITIONAL INFORMATION: Waiting list of 1 week; bus service at front door; parking available; barrier free; parental consent required.

DEPARTMENT OF YOUTH SERVICES - REGION II

75B Grove Street Phone: 791-9228
Worcester, MA 01605 Emergency Phone: 798-8634

HOURS: 8:00 AM - 5:00 PM
SERVICES: Community residential services for delinquent youth, screening and placement of juveniles after arrest; *financial assistance for clothing, *counseling, *social casework.
ELIGIBILITY: Ages 7-17; resident of Region II; referred by court, police, or probation officer.
ADDITIONAL INFORMATION: Arrest sheet, mittimus, court papers required; limited free parking; bus service at front door; barrier free.

DEPARTMENT OF YOUTH SERVICES: SECURE TREATMENT UNIT

363 Belmont Street
Worcester, MA 01604 Phone: 757-6354

HOURS: 24 hour service, 7 days a week
SERVICES: Institutional care for delinquents, delinquency prevention, *inpatient mental health care, *provision of free clothing, *tutoring, *counseling.
ELIGIBILITY; Court referred.
ADDITIONAL INFORMATION: waiting list of 2 months, birth certificate, health insurance card, pertinent psychiatric data, and general court documents are required; Spanish spoken; bus at front door; parking available.

DEPARTMENT OF YOUTH SERVICES: SHELTER CARE UNIT,YMCA

766 Main Street
Worcester, MA 01608 Phone: 755-1243

HOURS: 24 hour service, 7 days a week
SERVICES: Aftercare for delinquent youth; *tutoring, *youth activity groups, *recreation.
ELIGIBILITY: Court or Police referred

DOCTORS HOSPITAL OF WORCESTER, INC.

107 Lincoln Street
Worcester, MA 01605 Phone: 799-9000

HOURS: 8:00AM - 4:00 PM ; Emergency - 24 hours, 7 days a week.
SERVICES: Emergency alcohol abuse services, alcohol counseling services, self-help groups for alcoholics and their families; *individual counseling, *information and referral services.
ELIGIBILITY: No requirements necessary for alcohol abuse services; most other services require that persons be patients of hospital to qualify for services.
ADDITIONAL INFORMATION: Evidence of health insurance is desirable; bus service available; free parking; barrier free.

DYNAMY

57 Cedar Street
Worcester, MA 01609 Phone: 755-2571

HOURS: 8:30 AM - 5:00 PM
SERVICES: On-the-job experience; occupational, professional, or goal oriented groups; *student housing, *counseling, *camping.
ELIGIBILITY: High school or college age persons.
ADDITIONAL INFORMATION: Fees - $3950/year; high school transcript; college transcript (if applicable); recommendations from references; financial aid requests require parent's confidential statement and application; bus service 1 block away; parking available.

FAIRLAWN HOSPITAL, INC.

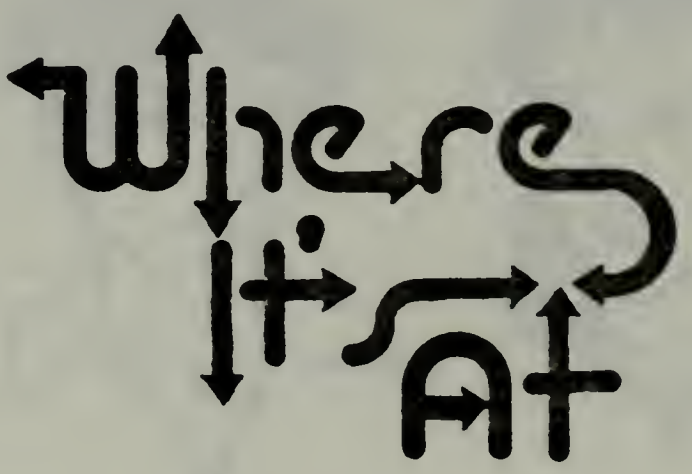
189 May Street
Worcester, MA 01602 Phone: 791-6351

HOURS: 8:00 AM - 4:30 PM; Emergency - 24 hours, 7 days a week
SERVICES: Emergency medical care.
ELIGIBILITY: None.
ADDITIONAL INFORMATION: Greek spoken by several staff; fees are on a sliding scale; evidence of health insurance desirable; bus service available; free parking; barrier free.

FAMILY HEALTH AND SOCIAL SERVICE CENTER: DENTAL UNIT

875 Main Street
Worcester, MA 01610 Phone: 756-3528

HOURS: 8:30 AM - 5:00 PM
SERVICES: Community Dental Clinic.
ELIGIBILITY: Resident of Worcester.
ADDITIONAL INFORMATION: Spanish spoken by receptionist, physicians, social workers, and aides; one month waiting list; health insurance card and declaration of family income required; bus service at front door; parking available; barrier free; parental consent required.



FAMILY CHILDREN SERVICES: CATHOLIC CHARITIES

15 Ripley Street — Phone: 798-0191
Worcester, MA 01610 — Emergency Phone: 791-7171

HOURS: 8:30 AM - 5:00 PM
SERVICES: Counseling; *information and referral services.
ELIGIBILITY: Anyone
ADDITIONAL INFORMATION: Sliding scale fees; Spanish, Vietnamese, Polish, French, Lithuanian, and Italian spoken by staff; bus service at front door; parking available; barrier free.

FAMILY HEALTH AND SOCIAL SERVICE CENTER: SOCIAL SERVICE UNIT

875 Main Street
Worcester, MA 01610 — Phone: 756-5743

HOURS: 8:30 AM - 5:00 PM
SERVICES: Counseling; *information and referral services.
ELIGIBILITY: Resident, City of Worcester; registered in program.
ADDITIONAL INFORMATION: Spanish spoken by receptionist and social workers; health insurance card and declaration of family size and income required; bus service at front door; parking available; barrier free; parental consent required.

FAMILY PLANNING SERVICE OF GREATER WORCESTER

104 Chandler Street — Phone: 753-0800
Worcester, MA 01609 — Emergency Phone: 756-7123

HOURS: 9:00 AM - 5:00PM
SERVICES: Individual advocacy (ombudsman); pregnancy testing; family planning counseling; *information and referral.
ELIGIBILITY: None.
ADDITIONAL INFORMATION: Pregnancy testing fee - $3-$5; parking available; bus service at front door; barrier free.

FAMILY SERVICE ORGANIZATION OF WORCESTER

31 Harvard Street — Phone: 756-4646
Worcester, MA 01608 — Emergency Phone: 756-4741

Hours; 8:30 AM - 9:00 PM Mon - Wed
8:30 AM - 5:00 PM Tu, Th, Fri
Phone Hours: 8:30 AM - 8:00 PM Mon, Wed
SERVICES: Counseling; information and referral services.
ELIGIBILITY: Resident of Central Massahcusetts
ADDITIONAL INFORMATION: Sliding scale fees from $2-$30; health insurance card required; Arabic spoken by staff member; bus service 1 block away; parking available.

FORENSIC MENTAL HEALTH JUDGE GOULD INSTITUTE

100 Lancaster Street — Phone: 753-4367
Worcester, MA 01609 — Emergency Phone: 791-7265

HOURS: 9:00 AM - 5:00 PM M-W-F
9:00 AM - 7:00 PM Tu-Th
SERVICES: Outpatient mental health care; counseling; information and referral.
ELIGIBILITY: Resident, Region II, Department of Mental Health, recently released from prison, or on probation or parole.
ADDITIONAL INFORMATION: Spanish spoken by arrangement; bus service about 1 block away; limited parking available.

FRIENDLY HOUSE, INC.

36 Wall Street — Phone: 755-4362
Worcester, MA 01604 — Emergency Phone: 755-3397

HOURS: 8:00 AM - 8;00 PM Sun - Sat.
SERVICES: Job placement and referral; food stamp issuance; emergency food provision; G.E.D. (General Equivalency Diploma); regular meals served on site; Well Baby Clinic; general assistance for housing search; out-patient psychiatric care.
ELIGIBILITY: Services primarily targeted toward residents of Grafton Hill Area.
ADDITIONAL INFORMATION: Sliding scale fees; maximum waiting list of 2 days; bus service 3 blocks away; parking available; barrier free; parental consent required; Sat. hours, 10:00AM-3:00PM, Sun. hours, 10:00AM - 10:00PM (Oct. 1 - April 1).

GIRL'S CLUB OF WORCESTER

Allen House
Ionic Avenue
Worcester, MA 01608 Phone: 755-9525

HOURS: 3:00 PM - 5:00 PM Tue - Fri
6:00 PM - 9:00 PM Tu - Wed - Th
PHONE HOURS: 8:00 AM - 4:30 PM Mon - Sat
SERVICES: Social adjustment; occupational, professional or goal oriented groups; *libraries; *tutoring; *homemaker; *activity groups; *camping.
ELIGIBILITY: Ages 5-18; predominately girls; residents of Worcester.
ADDITIONAL INFORMATION: Fees - $4 for membership; waiting list is immediately to one month; co-ed programs 4 nights a week for teenagers; parental consent required; programs for males on Mondays; bus service one block away; parking available.

GIRLS CLUB OF WORCESTER

Lincoln House
67 Lincoln Street
Worcester, MA 01605 Phone: 752-6075

HOURS: 3:00 PM - 5:00 PM Tue - Fri
6:00 PM - 9:00 PM Tu - Wed - Th
PHONE HOURS: 8:00 AM - 4:30 PM Mon - Sat
SERVICES: Social adjustment; occupational, professional, or goal oriented groups; *libraries; *tutoring; *homemaker; *activity groups; *camping.
ELIGIBILITY: Ages 5-18; predominately girls; residents of Worcester.
ADDITIONAL INFORMATION: Fees - $4 for membership; maximum waiting list of one month; co-ed programs 4 nights a week for teenagers; parental consent required; programs for males on Mondays; bus service one block away; parking available.

GIRLS CLUB OF WORCESTER

Winthrop House
125 Providence Street
Worcester MA 01604 Phone: 755-9525

HOURS: 3:00 PM - 5:00 PM Tue - Fri
6:00 PM - 9:00 PM Tu - Wed - Th
PHONE HOURS: 8:00 AM - 4:30 PM Mon - Sat
SERVICES: Social adjustment; occupational, professional, or goal oriented groups; *libraries; *tutoring; *homemaker; *activity groups; *camping.
ELIGIBILITY: Ages 5-18; predominately girls; residents of Worcester.
ADDITIONAL INFORMATION: Fees - $4 for membership; maximum waiting list of one month; co-ed programs 4 nights a week for teenagers; parental consent required; programs for males on Mondays; bus service one block away; parking available.

GRAFTON SCHOOL DEPARTMENT

3 Central Square,
Grafton, MA 01519 Phone: 839-5421

HOURS: 8:00 AM - 4:00 PM
SERVICES: G.E.D. (General Equivalency Diploma); homebound instruction; education for the disadvantaged; *information and referral services.
ELIGIBILITY: Resident of Grafton; not completed the 12th grade.
ADDITIONAL INFORMATION: Fees - $0 - $15; medical records of immunizations required; free parking; services may vary at five individual schools.

GREAT BROOK VALLEY HEALTH AND SOCIAL SERVICE CENTER: MEDICAL UNIT

32 Great Brook Valley Avenue
Worcester, MA 01605 Phone: 852-1805

HOURS: 8:30 AM - 5:00 PM
SERVICES: VD prevention and detection; emergency psychiatric care; pregnancy testing; nutrition education service; *alcohol counseling services.
ELIGIBILITY: Emphasis on Great Brook Valley residents and also available to residents in the North East section of Worcester.
ADDITIONAL INFORMATION: Spanish spoken by doctors and interpreter; health insurance cards for third party payment are required; sliding fee scale; bus service at front door; parental consent required; back-up hospital -Worcester Hahnemann; parking available.

GREAT BROOK VALLEY HEALTH AND SOCIAL SERVICE CENTER: FAMILY CENTER

77 Tacoma Street
Worcester, MA 01605 Phone: 853-9401

HOURS: 8:30 AM - 5:00 Pm
SERVICES: Alcohol counseling; drug counseling; individual counseling; group counseling; social adjustment; mental health education and information.
ELIGIBILITY: Emphasis on Great Brook Valley residents; some services also available to residents of North East section of Worcester.
ADDITIONAL INFORMATION: Spanish spoken; health insurance cards required; parental consent required; adult and child mental health stressed; bus service at front door; parking available.

GREAT BROOK VALLEY HEALTH AND SOCIAL SERVICE CENTER: SOCIAL SERVICE

32 Great Brook Valley Avenue
Worcester, MA 01605 Phone: 852-1805

HOURS: 8:30 AM - 5:30 PM
SERVICES: Individual advocacy, social issue advocacy groups, general assistance for housing search.
ELIGIBILITY: Emphasis on Great Brook Valley residents and also available to residents of the North East section of Worcester.
ADDITIONAL INFORMATION: Spanish spoken; health insurance cards required; parental consent required; bus service at front door; parking available.

GREEN ISLAND NEIGHBORHOOD OPPORTUNITY CENTER

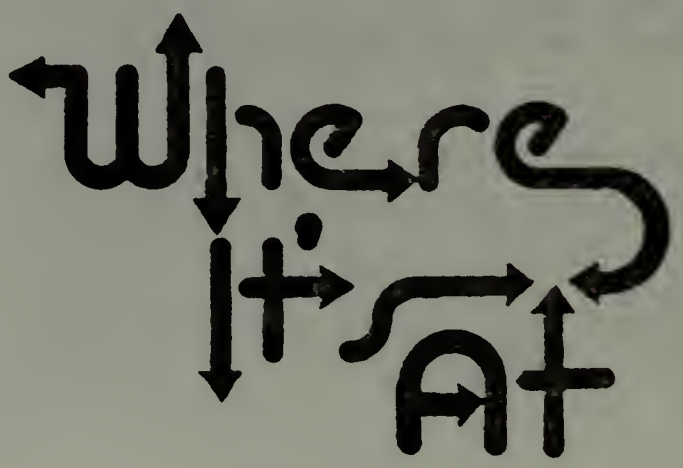
27 - 29 Millbury Street
Worcester, MA 01610 Phone: 753-4661

HOURS: 8:30 AM - 5:00 PM
SERVICES: Employment counseling; job placement and referral; juvenile counseling services; general assistance for housing search; self-help for alcoholics and their families; counseling; social issue advocacy groups; group counseling; social adjustment; legal services-civil.
ELIGIBILITY: Emphasis on resident of Green Island neighborhood area.
ADDITIONAL INFORMATION: Polish, French, and Italian spoken; parental consent required; bus service one block away.

HAHNEMANN HOSPITAL

281 Lincoln Street
Worcester, MA 01605 Phone: 757-7751

HOURS: 8:00 AM - 4:00 PM Mon - Fri; 24 hour, 7 days a week emergency service
SERVICES: Well-Baby Care; emergency medical care; pre-natal care.
ELIGIBILITY: Referred by Physician.
ADDITIONAL INFORMATION: Sliding fee scale; health insurance number (if available) required; staff that speaks most common languages are available as needed; bus service available; free parking; barrier free.



HELP FOR CHILDREN

75A Grove Street
Worcester, MA 01605 Phone: 757-8392

HOURS: 9:00 AM - 5:00 PM
SERVICES: Social issue advocacy groups; individual advocacy(ombudsman); information and referral services.
ELIGIBILITY: Emphasis on problems, services, and issues related to children, ages 0-18.
ADDITIONAL INFORMATION: Bus service available at front door; parking available; barrier free on Faraday Street.

HOLDEN DISTRICT HOSPITAL

Boyden Road
Holden, MA 01520 Phone; 829-6721

HOURS: 24 hour service, Mon - Sun
SERVICES: Emergency medical care; emergency alcohol abuse service; emergency drug abuse service; *mental health diagnosis; *outpatient rehabilitation.
ELIGIBILITY: Anyone; through the emergency room.
ADDITIONAL INFORMATION: Italian and Polish spoken by staff; insurance identification card required; bus service less that 1/4 mile away; parking available; barrier free.

HORIZON YOUTH CENTER

Hudson Street
Northboro, MA 01523 393-2510

HOURS: 9:00 AM - 5:00 PM
SERVICES: Pre-job guidance; employment counseling; job training; job placement and referral; on-the-job experience; individual counseling; group counseling; social adjustment.
ELIGIBILITY: Ages 16 - 25; resident, Central Massachusetts.
ADDITIONAL INFORMATION: No public transportation; parking available.

INTERNATIONAL CENTER OF WORCESTER

6 Institute Road
Worcester, MA 01608

Phone: 752-8414
Emergency Phone: 796-7679

HOURS: 9:00 AM - 1:00 PM Tue - Fri
Sep - June
SERVICES: Assist travelers, new comers, migrants, and immigrants; information and referral services.
ELIGIBILITY: Emphasis on assistance to international visitors to Worcester.
ADDITIONAL INFORMATION: Bus service within one block; parking available.

JEWISH COMMUNITY CENTER

633 Salisbury Street
Worcester, MA 01609

Phone: 756-7109

HOURS: 8:30 AM - 10:00 PM Mon - Thu
8:30 AM - 12:30 PM Fri
9:00 AM - 6:00 PM Sun
SERVICES: Employment counseling; *activity groups; *counseling.
ELIGIBILITY: Anyone; non-members pay a higher fee.
ADDITIONAL INFORMATION: Bus service at door; parking available; fee adjustments made according to need.

JEWISH FAMILY SERVICE OF WORCESTER, INC.

646 Salisbury Street
Worcester, MA 01609

Phone: 755-3101

HOURS: 8:30 AM - 5:00 PM
Thursday evenings by appointment
SERVICES: Assist travelers, new comers, migrants and immigrants; counseling; *foster family care for youth.
ELIGIBILITY: Residents of United Way service area; participants in Jewish resettlement.

JUNIOR LEAGUE SHOP

108 Pleasant Street
Worcester, MA 01609

Phone: 752-2073

HOURS: 9:30 AM - 3:00 PM Tue - Fri
10:00 AM - 12:00 PM Sat
SERVICES: Provision of free clothing on a very limited basis.
ELIGIBILITY: None
ADDITIONAL INFORMATION: Bus service one block away; limited parking; closed July and August.

KEY PROGRAM

104 Grove Street
Worcester, MA 01610 Phone; 755-8151
(24 hour service)

HOURS: 9:00 AM - 6:00 PM
SERVICES: Screening and placement for juveniles after arrest; community residential services for delinquent youth; counseling; *youth activity groups; *information and referral services.
ELIGIBILITY: Ages 17 and under; resident of Worcester County; youth arrested on bail being detained by court awaiting services; ages7-17; DYS referrals who have been through the courts; court involved or troubled adolescents; Department of Mental Health or Department of Public Welfare referrals; counseling - ages 9-18; resident of Worcester County.
ADDITIONAL INFORMATION: Spanish, French, and German spoken; bus service across the street; limited parking available; barrier free.

LATIN ASSOCIATION FOR PROGRESS AND ACTION (ALPA)

831 Main Street
Worcester, MA 01610 Phone: 756-5788

HOURS: 9:00 AM - 5:00 PM
SERVICES: Social issues advocacy groups
ELIGIBILITY: Resident, City of Worcester; emphasis on interest and needs of the Spanish-speaking community.
ADDITIONAL INFORMATION: Bus service about one block away; parking available; barrier free; most services available in conjunction with other social service agencies in Worcester.

LEGAL AID SOCIETY OF WORCESTER

311 Main Street
Worcester, MA 01608 Phone: 756-7639

HOURS: 8:30 AM - 4:30 PM
SERVICES: Legal services - Civil; information and referral services.
ELIGIBILITY: Resident of Worcester County; inability to hire private attorney

LIFE LINE CENTER

2 Granite Street
Worcester, MA 01604 Phone: 791-9128
(24 hour service)

HOURS: 8:30 AM - 5:00 PM
SERVICES: Pregnancy testing; information and referral services
ELIGIBILITY: Anyone; must wait at least 40 days after last period before testing; No fees.
ADDITIONAL INFORMATION: Initial services delivered by phone; Spanish spoken.

MAIN SOUTH NEIGHBORHOOD ASSOCIATION, INC.

932 Main Street
Worcester, MA 01608

Phone: 754-8968
Emergency Phone: 755-0264

HOURS: 9:00 AM - 5:00 PM
SERVICES: Employment counseling; job training; job placement and referral; individual advocacy (ombudsman); food stamp issuance; transitional services for ex-offenders; self-help groups for alcoholics and their families; general assistance for housing search; counseling; family planning counseling; social issue advocacy groups.
ELIGIBILITY: Emphasis on Main South residents.
ADDITIONAL INFORMATION: Bus service across the street; parking available; barrier free.

MAIN SOUTH YOUTH DEVELOPMENT COUNCIL

932 Main Street
Worcester, MA 01608

Phone: 757-2811

HOURS: 9:00 AM - 5:00 PM
SERVICES: Counseling; social adjustment; *pre-job guidance; *youth activity groups.
ELIGIBILITY: Ages 14 - 25; resident, City of Worcester; preference given to Main-South residents.
ADDITIONAL INFORMATION: Spanish spoken by staff; bus service less than one block away.

MARATHON HOUSE

North Spencer Road
Spencer, MA 01562

Phone: 885-6386

HOURS: 24 hour service, 7 days a week
SERVICES: Residential treatment for drug dependency; *drug counseling; *pre-job guidance; *self-help for drug problems.
ELIGIBILITY: Resident of Central Massachusetts; no drugs used in treatment; program lasts for 12 months.
ADDITIONAL INFORMATION: Birth certificate and medical records required; no bus service; parking available; detoxification done at Worcester State Hospital.

MARILLAC MANOR

2 Granite Street
Worcester, MA 01604

Phone: 798-8709
(24 hour service)

HOURS: 8:30 AM - 5:00 PM
SERVICES: Group home care for expectant mothers; *legal services-civil; *counseling.
ELIGIBILITY: Childbearing ages; unwed pregnancy; preference to Worcester residents if the house is full.
ADDITIONAL INFORMATION: Spanish spoken by social worker; liability release and anesthesia permit required; bus service less than one block away; parking available.

MARILLAC MANOR, PRE-NATAL CLINIC

2 Granite Street
Worcester, MA 01604

Phone: 798-8709
(24 hour service)

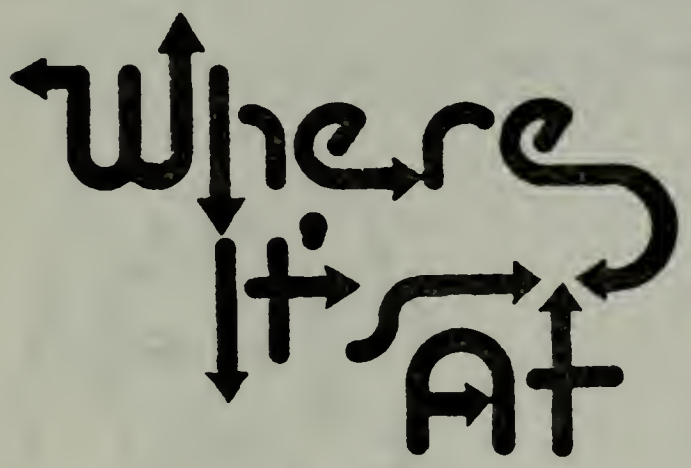
HOURS: 8:30 AM - 5:00 PM
SERVICES: Pre-natal care; *counseling
ADDITIONAL INFORMATION: Spanish spoken by social worker; liability release and anesthesia permit required; bus service less than one block away; parking available.

MASSACHUSETTS ASSOCIATION FOR THE BLIND

10 Walnut Street
Worcester, MA 01608

Phone: 791-8237

HOURS: 9:00 AM - 5:00 PM
SERVICES: Educational counseling and information; information and referral services; *individual advocacy (ombudsman).
ELIGIBILITY: Resident of Worcester County; visually handicapped persons.
ADDITIONAL INFORMATION: Bus service at front door; services rendered at client's home; legal blindness not a requirement.



MASSACHUSETTS DIVISION OF EMPLOYMENT SECURITY: EMPLOYMENT SERVICE

51 Myrtle Street 7 Hills Plaza
Worcester, MA 01608 Phone: 791-8551

HOURS: 8;30 AM - 5:00 PM
SERVICES: Pre-job guidance, employment counseling, job placement and referral; work incentive program; on-the-job experience.
ELIGIBILITY: Resident of Massachusetts.
ADDITIONAL INFORMATION: Work card required if under 16; Spanish spoken by staff member; bus service about one block away; parking available; barrier free; priority given to veterans; parental consent required.

MASSACHUSETTS DIVISION OF EMPLOYMENT SECURITY: UNEMPLOYMENT INSURANCE

19 Salem Street
Worcester, MA 01608 Phone: 791-8551

HOURS: 8:30 AM - 5:00 PM
SERVICES: Unemployment insurance.
ELIGIBILITY: Must have earned 30 times one's benefit rate and a minimum of $1200 in base period of work.
ADDITIONAL INFORMATION: Social security card and form 590A required; most languages available; bus service about 2 blocks away; parking available.

MASSACHUSETTS DIVISION OF IMMIGRATION AND AMERICANIZATION

32 Franklin Street
Worcester, MA 01608 Phone: 755-6815

HOURS: 9:00 AM - 5:00 PM
SERVICES: Assist travelers, new comers, migrants, and immigrants; information and referral services.
ELIGIBILITY: Emphasis on naturalization and assimilation to life in the United States; protection from exploitation; assistance with application for citizenship, alien registrations, visa petitions and other related problems.
ADDITIONAL INFORMATION: Polish and French spoken; bus service one block away; parking available; barrier free.

MILLBURY SCHOOL DEPARTMENT

12 Martin Street
Millbury, MA 01527 Phone: 865:9501

HOURS: 8:00 AM - 5:00 PM
SERVICES: Financial assistance services-Education; *homebound instruction; *educational counseling and information services; *information and referral services.
ELIGIBILITY: Resident of Millbury; prospective and new mothers who have not completed the 12th grade.
ADDITIONAL INFORMATION: Medical record of immunizations required; fees-$0-$10; bus service available; free parking; services may vary in the seven individual school.

MOUNT SAINT ANN

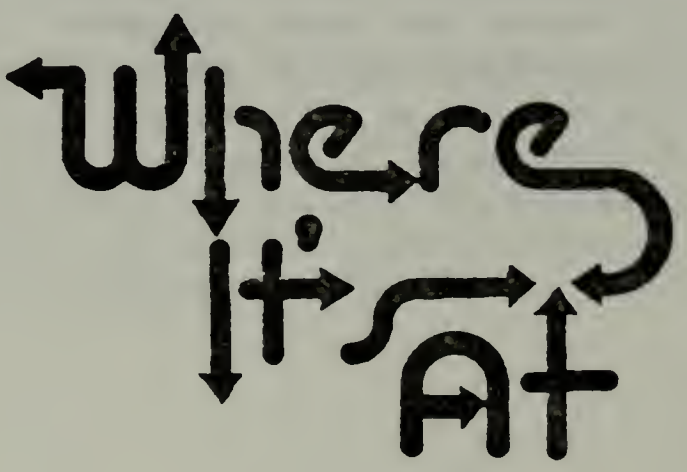
133 Granite Street
Worcester, MA Phone: 753-3084

HOURS: 24 hour service, 7 days a week.
SERVICES: Group home for Youth.
ELIGIBILITY: Boys, ages 5-12; girls, ages 5-15; no psychotic children or drug problems.
ADDITIONAL INFORMATION: Fees - $23.33/day; birth certificate and written authorization from parents, police, or Dept. of Public Welfare required; bus service at front door; parking available.

MUSTARD SEED

93 Piedmont Street
Worcester, MA 01609 Phone: None

HOURS: $:30 PM - 7:00 PM, Mon - Sat
SERVICES: Shelter for new comers, travelers, and homeless; provision of free clothing; regular meals served on site.
ELIGIBILITY: 2 beds for men; 2 beds for women; available on a first come-first serve basis; clients cannot be using drugs or alcohol.



NATIONAL ALLIANCE OF BUSINESSMEN

370 Main Street
Worcester, MA 01608 Phone: 753-2991

HOURS: 8:30 AM - 5:00 PM
SERVICES: Job development; job search and assistance; information and referral services.
ELIGIBILITY: Resident of Greater Worcester Area; low income or disadvantaged, must be unemployed.
ADDITIONAL INFORMATION: Spanish and Greek spoken; bus service at front door; parking available.

NEIGHBORHOOD IMPROVEMENT PROJECT: PLUMLEY VILLAGE

16 Laurel Street Phone: 752-7566
Worcester, MA 01605 Emergency Phone: 752-7576

HOURS: 9:00 AM - 5:00 PM
SERVICES: Individual advocacy (ombudsman); food stamp issuance; outpatient psychiatric care; self-help groups for alcoholics and their families; counseling; job search and assistance; general assistance for housing search; social adjustment.
ELIGIBILITY: Plumley Village residents.
ADDITIONAL INFORMATION: Spanish spoken; services are designed for residnets of Plumley Village; recreation center; parking available.

NEIGHBORHOOD YOUTH CORPS

340 Main Street Phone: 754-5321
Worcester, MA 01608 Emergency Phone: 754-3698

HOURS: 8:30 AM - 5:00 PM
SERVICES: Job development; job search and assistance; on-the-job experience; work incentive program; *pre-job guidance; *empolyment counseling.
ELIGIBILITY: Resident of Worcester, Northboro, Westboro, Spencer, and Rutland; income maximums; out of school programs - ages 16-21 and not a high school graduate; in-school programs must still be seeking a high school diploma; summer program - ages 14-21.
ADDITIONAL INFORMATION: Spanish spoken by staff; birth certificates; social security number and income statement required; bus service available; parking available; age for each program differs.

OPPORTUNITIES INDUSTRIALIZATION CENTER (OIC)

340 Main Street
Worcester, MA 01608 Phone: 755-1274

HOURS: 8:30 AM - 5:00 PM
SERVICES: Job preparation; *pre-job guidance; *employment counseling.
ELIGIBILITY: Ages 16 and over; resident of Greater Worcester Area; federal income maximums; applicant must be capable of and available work.

OUTREACH PROGRAM: QUINSIGAMOND COMMUNITY COLLEGE (GB VALLEY)

91 Tacoma Street
Worcester, MA 01605 Phone: 852-1870

HOURS: 9:00 AM - 5:00 PM
SERVICES: Educational counseling and information services; *tutoring; *counseling.
ELIGIBILITY: Primarily geared to residents of the Great Brook Valley Area; also includes vocational counseling.

PIEDMONT NEIGHBORHOOD OPPORTUNITY CENTER

41 Piedmont Street
Worcester, MA 01609 Phone: 754-7274

HOURS: 8:30 AM - 5:00 PM
SERVICES: Employment counseling; job placement and referral; food stamp issuance; general assistance for housing search; juvenile counseling services; social issue advocacy groups.
ELIGIBILITY: Emphasis on Piedmont Neighborhood residents.
ADDITIONAL INFORMATION: Spanish spoken; bus service at front door; parking available; barrier free.

PROJECT INDEPENDENCE

100 Grove Street Phone: 791-2113
WORCESTER, MA 01605 Emergency Phone: 853-6104

HOURS: 8:30 AM - 4:30 PM
SERVICES: Job training; job placement and referral; transitional care.
ELIGIBILITY: Emotional or mental disability contributing to unemployment; ages 18 and older; resident, Region II, Department of Mental Health.
ADDITIONAL INFORMATION: Fees - $2 for day program; psychiatric evaluation and release of information permit required; bus service at front door; parking available; Residence located at 116 Tacoma St.-853-6104.

PROSPECT HOUSE

117 Lincoln Street
Worcester, MA 01605 Phone: 799-7877

HOURS: 9:00 AM - 5:00 PM
SERVICES: Employment counseling; job placement and referral individual advocacy (ombudsmen); general assistance for housing search; emergency alcohol abuse services; alcohol counseling services; self-help groups for alcoholics and their families; drug counseling; self-help for drug problems; family planning counseling; social issues advocacy groups.
ELIGIBILITY: Emphasis on Prospect Neighborhood residents and minorities city wide.
ADDITIONAL INFORMATION: Spanish, Russian, Polish, Italian, Eas Indian, and Portuguese spoken; bus service about one block away; parking available.

PUBLIC WELFARE DEPARTMENT: ASSISTANCE PAYMENTS-LEICESTER

9 Norwich Street
Worcester, MA 01608 Phone: 791-3621

HOURS: 8:45 AM - 5:00 PM
SERVICES: Food stamp issuance; aid to families with dependent children; general relief; *emergency financial assistance for food.
ELIGIBILITY: Resident of Leicester, special requirements necessary for qualification.
ADDITIONAL INFORMATION: Birth ceritificate, health insurance card, income tax statement, bank book, mortgage statement, rent receipts, insurance policies, card or book, wage report, marriage and death certificates, award certificates are all required; bus service at front door; parking available; services rendered at client's home or in office.

PUBLIC WELFARE DEPARTMENT: ASSISTANCE PAYMENTS-SHREWSBURY

100 Maple Avenue
Shrewsbury, MA 01545 Phone: 845-5891

HOURS: 8:45 AM - 5:00 PM
SERVICES: Food stamp issuance; aid to families with dependent children; general relief; *emergency financial assistance for food.
ELIGIBILITY: Resident of Shrewsbury meeting the special qaulifications necessary.
ADDITIONAL INFORMATION: Birth certificate, health insurance card, income tax statement, bank book, mortgage statement, rent receipts, insurance policies, card or book; wage report, marriage and death certificates award certificates are all required; bus service at front door; parking available, some services rendered at client's home.

PUBLIC WELFARE DEPARTMENT: GENERAL SOCIAL SERVICES

9 Norwich Street
Worcester, MA 01608 Phone: 791-3621

HOURS: 8:45 AM - 5:00 PM
SERVICES: General assistance for housing search; counseling; family planning counseling; community residential services for delinquent youth.
ELIGIBILITY: Income maximums; residents of Massachusetts.
ADDITIONAL INFORMATION: Wage statements for non-welfare recipients; medical card for recipients; Spanish spoken; bus one block away; parking available; parental consent required.

PUBLIC WELFARE DEPARTMENT: PROTECTIVE SERVICES TO CHILDREN

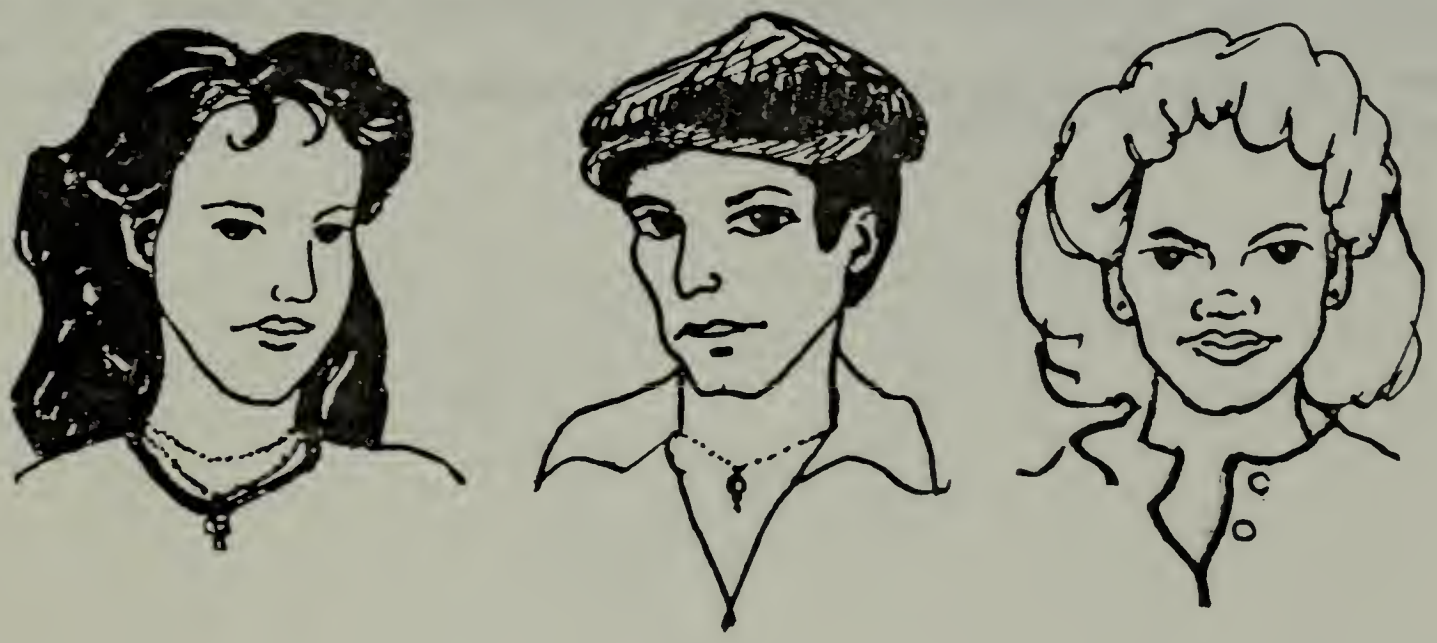
75A Grove Street
Worcester, MA 01605 Phone: 791-8571

HOURS: 8:45 AM - 5:00 PM
SERVICES: Emergency shelter care for dependent children; education and information regarding child abuse and neglect.
ELIGIBILITY: Ages, 1 day to 18 years, resident of Worcester County.
ADDITIONAL INFORMATION: Spanish spoken; bus service about one block away; parking available; maximum waiting list of two weeks.

PUBLIC WELFARE DEPARTMENT: REGIONAL OFFICE

75A Grove Street
Worcester, MA 01605 791-8571

HOURS: 8:45 AM - 5:00 PM
SERVICES: Food stamp sertification.
ELIGIBILITY: For non-assistance households only; must meet income and property requirements; resident, Worcester, County.
ARRIDIONAL INFORMATION: Waiting list between 0 and 30 days; Spanish spoken; parking across the street; bus service one block away.



RAPE CRISIS CENTER

93 Grand Street
Worcester, MA 01610 Phone: 791-6562

HOURS: 24 hour service, 7 days a week.
SERVICES: Services to rape victims; social issue advocacy groups; *individual advocacy (ombudsman)
ELIGIBILITY: None.
Additional Information: Spanish Spoken; bus service one block away; parking available.

REGIONAL ADOLESCENT PROGRAM JUDGE GOULD INSTITUTE

340 Main Street
Worcester, MA 01610 Phone: 752-4225
(24 hour service)

HOURS: 9:00 AM - 5:00 PM
SERVICES: Pre-job guidance; on-the-job experience; social adjustment; juvenile counseling; outpatient psychiatric care; individual counseling.
ELIGIBILITY; Ages 13-17 males and females; comprehensive program for mentally ill and aggressive adolescents.
ADDITIONAL INFORMATION: Emphasizes successful reintegration and mainstreaming of youth into society; bus service at front door; parking available; barrier free.

REGIONAL EDUCATIONAL OPPORTUNITY CENTER

820 Main Street
Worcester, MA 01610 Phone: 755-2592

HOURS: 9:00 AM - 5:00 PM
SERVICES: Pre-job guidance; employment counseling; educational counseling and information; educational financial assistance services; *information and referral.
ELIGIBILITY: Ages 16 and over; emphasis on residents of former model city area and Great Brook Valley.
ADDITIONAL SERVICES: Spanish spoken; bus service less than one block away; parking available; barrier free.

SAINT VINCENT CLINIC ON ALCOHOLISM

25 Winthrop Street
Worcester, MA 01604

Phone: 798-6107

HOURS: 8:30 AM - 5:00 PM M-W-F
8:30 AM - 9:00 PM Tu & Thur.; 9:00 AM - 3:00 Sat.
SERVICES: Emergency alcohol abuse services; alcohol counseling services; self-help groups for alcoholics or their families, detoxification services;
ELIGIBILITY: Ages 17 and over; resident of Central Massachusetts; alcohol related problem.
ADDITIONAL INFORMATION: Spanish, Polish, and French spoken; bus service at front door; parking available; barrier free.

SAINT VINCENT HOSPITAL

25 Winthrop Street
Worcester, MA 01604

Phone: 798-1234

HOURS: 24 hours service, 7 days a week.
SERVICES: Emergency medical care; community clinic - OB/GYN; community clinics - Dental; pre-natal care; Well Baby; out-patient psychiatric care.
ELIGIBILITY: None.
ADDITIONAL INFORMATION: Health insurance card required; Arabic, Spanish, Dutch, Albanian, French, German, Italian, Lithuanian, Polish, Greek, Russian, Slavic, Swedish, and Hungarian spoken; bus service at front door; parking available; barrier free.

SALVATION ARMY CITADEL CORPS

630 Main Street
Worcester, MA 01608

Phone: 756-7191
Emergency Phone: 892-4487

HOURS: 9:00 AM - 4:30 PM
SERVICES: Provision of free clothing; foster family care for expectant mothers; assistance to travelers, new comers, migrants and immigrants.
ELIGIBILITY: None.
ADDITIONAL INFORMATION: Across from bus stop; limited parking available; barrier free.

SALVATION ARMY QUINSIGAMOND CORPS

884 Millbury Street
Worcester, MA 01607

Phone: 753-0674
Emergency Phone: 753-4206

HOURS: 8:00 AM - 12:00 PM
SERVICES: Foster family care for expectant mothers; social adjustment
ELIGIBILITY: Last 3 months of pregnancy; homes not located in Worcester City. Resident of Worcester.
ADDITIONAL INFORMATION: Spanish, Norwegian, Swedish, Danish, Polish, and German spoken.

SCHOOL AGE MOTHERS PROGRAM

125 Providence Street
Worcester, MA 01608

Phone: 753-0966
Emergency Phone: 753-0556

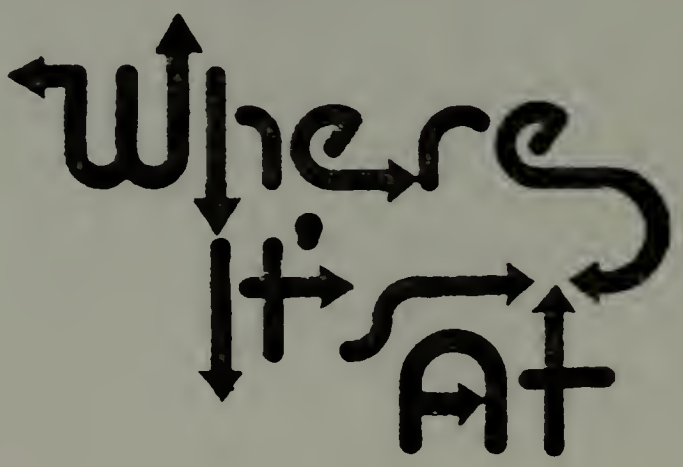
HOURS: 8:30 AM - 4:30 PM
SERVICES: Education for teenage parents; counseling.
ELIGIBILITY: Pregnancy; 21 years or younger; must not have completed the 12th grade.
ADDITIONAL SERVICES: Bus service 1 block away; parking available; barrier free.

SOUTH WORCESTER NEIGHBORHOOD CENTER

335 Cambridge Street
Worcester, MA 01603

Phone: 757-8344

HOURS: 9:00 AM - 5:00 PM
SERVICES: Job development; pre-job guidance; employment counseling; job placement and referral; individual advocacy (ombudsman); emergency food provisions; provision of free clothing; general assistance for housing search; delinquency prevention; outpatient psychiatric care; alcohol abuse education/information; personal counseling; family planning counseling; group counseling; education and information regarding child abuse/neglect; social adjustment; social issue advocacy groups.
ADDITIONAL INFORMATION: Bus service 2 blocks away; parking available; parental consent required for some services; barrier free.



SPECTRUM HOUSE

Oak Street P.O. 545 Phone: 839-4286
Westboro, MA 01536 Emergency Phone: 839-4286

HOURS: 24 hour service, 7 days a week.
SERVICES: Residential treatment for drug dependency; *outpatient psychiatric care.
ADDITIONAL INFORMATION: Greek, Italian, German, Spanish, French, Armenian, and Aoabic spoken; bus service; parking available.

ST PAUL'S OUTREACH

72 Pleasant Street Phone: 791-8455
Worcester, MA 01608 Emergency Phone: 799-4193

HOURS: 8:30 AM - 5:00 PM
SERVICES: Emergency food provisions; provision for free clothing; general assistance for housing search; shelter for new comers; travelers, and homeless; outpatient psychiatric care; emergency psychiatric care; counseling.
ELIGIBILITY: None.
ADDITIONAL SERVICES: Spanish, Italian, German, French spoken; bus service at front door; parking available.

TENANTS FOR PROGRESS

85 Tacoma Street Apt. 1
Worcester, MA 01605 Phone: 853-1711

HOURS: 8:30 AM - 5:00 PM
SERVICES: Employment counseling; job search assistance; provision of free clothing; general assistance for housing search.
ELIGIBILITY: Resident of public housing in Worcester.
ADDITIONAL INFORMATION: Spanish spoken; bus service; limited parking available.

THE BRIDGE OF WESTBORO, INC

10 Grove Street
Westboro, MA 01581 Phone: 366-1784
(24 hour service)

HOURS: 9:00 AM - 5:00 PM
SERVICES: Community residential services for delinquent youth.
ELIGIBILITY: Resident of Massachusetts; males only; ages 14-17; program limited to 9 clients and lasts approximately one year; client must be in school or working; includes delinquent, CHINS, and other welfare youth.
ADDITIONAL INFORMATION: Bus service about 1 mile away; parking available.

THE MEMORIAL HOSPITAL

119 Belmont Street
Worcester, MA 01605 Phone: 793-6611

HOURS: 24 hour service, 7 days a week.
SERVICES: Emergency medical care; emergency psychiatric care; outpatient psychiatric care; pre-natal care; Well Baby.
ELIGIBILITY: None
ADDITIONAL INFORMATION: 18 languages spoken by staff available on different shifts; bus service; health insurance (if available) required; limited free outpatient parking available; barrier free.

WACHUSETT HOME HEALTH AGENCY

Boyden Road Phine: 829-5546
Holden, MA 01520 Emergency Phone: 829-6721

HOURS: Mon. - Fri.
SERVICES: Pre-natal care; tb prevention and detection; medical supplies and equipment provisions.
ELIGIBILITY: Residents of Holden, Rutland, Sterling, Paxton, West Boylston, and Oakham; only when prescribed by physician.
ADDITIONAL INFORMATION: Health insurance card, insurance policies, medicaid/medicare care required; needs assessment and provisions of services primarliy done through home visit; parking available.

WACHUSETT REGIONAL HIGH SCHOOL

1401 Main Street
Holden, MA 01520 Phone: 829-6771

HOURS: 8:30 AM - 4:00 PM
SERVICES: Education for teenage parents; *information and referral services.
Eligibility: Not completed 12th grade; females only; Residents of Paxton, Holden, Sterling, Rutland or Princeton.
ADDITIONAL INFORMATION: Spanish, French and German spoken; Fees -$0-$35; bus service available; parking available

WOMEN'S CAMP PROJECT

West Side Station P.O. 204
Worcester, MA 01602 Phone: 757-6097

HOURS: Initial contact should be by phone as office hours vary.
SERVICES: Individual counseling; group counseling.
ELIGIBILITY: Emphasis upon weekend gatherings for women and their children; emphasis upon self-development and community building; summer only.
ADDITIONAL INFORMATION: Spanish spoken; camp located at Marians Camp in Sutton; parking available; client must provide own transportation.

WORCESTER CENTRAL DISTRICT COURT: PRE-TRIAL DIVERSION

100 Lancaster Street
Worcester, MA 01609 Phone: 791-3253

HOURS: 9:00 AM - 5:00 PM Mon-Wed-Fri
9:00 AM - 5:00 PM Tues - Thurs
SERVICES: Pre-job guidance; job training; job search assistance; on-the-job experience.
ELIGIBILITY: Ages 17-23; first offenders; mininmal criminal involvement; accused of non-violent crime; non-medical and non-psychiatric needs; personal appearence through Worcester Central Distric Court; referred from judge, probation department, and police.
ADDITIONAL INFORMATION: Very limited parking; bus service one block away.

WORCESTER CITY HOSPITAL

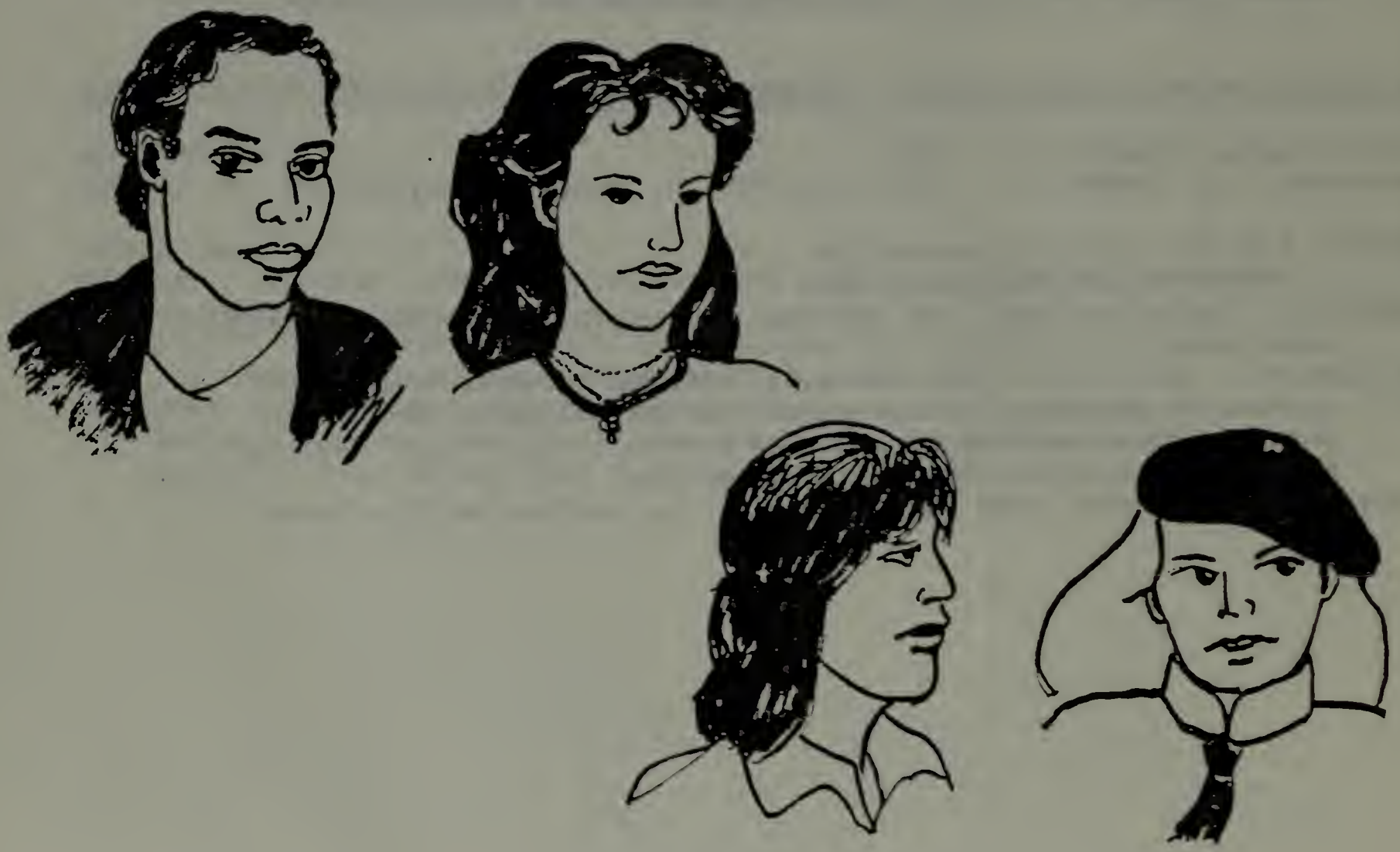
26 Queen Street
Worcester, MA 01608 Phone: 752-2833

HOURS: 24 hour service, 7 days a week.
SERVICES: Emergency medical care; emergency psychiatric care; Vd prevention and detection.
ELIGIBILITY: None.
ADDITIONAL INFORMATION: Most languages spoken by various hospital staff; bus service available; parking available; barrier free.

WORCESTER COMMUNITY ACTION COUNCIL, INC.

340 Main Street
Worcester, MA 01608 Phone: 754-7271

HOURS: 8:15 AM - 4:45 PM
SERVICES: Individual advocacy (ombudsman)
ELIGIBILITY: Primarily low income persons in neighborhood center areas.
ADDITIONAL INFORMATION: Spanish spoken, bus service at front door; parking available; parental consent required.



WORCESTER DISTRICT MEDICAL SOCIETY

321 Main Street
Worcester, MA 01609 Phone: 753-1579

HOURS: 9:00 AM - 5:00 PM
SERVICES: Emergency medical care; information and referral services.
ELIGIBILITY: Resident, City of Worcester; Phone only through which message is relayed.
ADDITIONAL INFORMATION: Most services are rendered over the phone.

WORCESTER INDUSTRIAL TECHNICAL INSTITUTE

26 Salisbury Street
Worcester, MA 01608 Phone: 754-4141

HOURS: 8:00 AM - 4:00 PM
SERVICES: Job training; *job development; *pre-job guidance; *job search assistance; *on-the-job training
ELIGIBILITY: High school graduate; SAT scores; two letters of recommendation; entrance examination.
ADDITIONAL INFORMATION: This is a two year post secondary career education program which equips graduates for immediate positions in nine fields; architectural and construction technology; data processing technology; machine and tool design; industrial electronics technology; electrical power technology; electro/mechanical technology; engineering/metalurgy; welding technology; and opthalmic dispensing technology; bus service available; limited parking available.

WORCESTER PASTORAL COUNSELING

63 Wachusett Street
Worcester, MA 01609 Phone: 757-0376

HOURS: 9:00 AM - 9:00 PM Mon-Wed-Fri
9:00 AM - 5:00 PM Tues-Thurs
SERVICES: Counseling.
ELIGIBILITY: None
ADDITIONAL INFORMATION: Fees - $0-$30/negotiable; bus service one block away; parking available; barrier free.

WORCESTER PUBLIC INEBRIATE PROGRAM

640 Main Street
Worcester, MA 01608

Phone: 757-8331
Emergency Phone: 756-3507

HOURS: 24 hour service, 7 days a week.
SERVICES: Emergency alcohol abuse services; alcohol counseling services; shelter for alcoholics; self-help groups for alcoholics ot their families; detoxification services; transitional treatment for alcoholics.
ELIGIBILITY: None.
ADDITIONAL INFORMATION: Spanish spoken; bus service 1 block away parking available.

WORCESTER PUBLIC SCHOOLS - ADULT LEARNING CENTER

South Mall Worcester Center
Worcester, MA 01608

Phone: 757-7478

HOURS: 8:30 AM - 9:00 PM
SERVICES: G.E.D. (General Equivalency Diploma); Institutional training; *educational counseling and information services.
ELIGIBILITY: Over 18 or permission from superintendent's office.
ADDITIONAL INFORMATION: Fees - $10 for G.E.D.; bus service across street; parking available; barrier free; offered at other sites also.

WORCESTER PUBLIC SCHOOLS: K-12 EDUCATION

20 Irving Street
Worcester, MA 01609

Phone: 798-2521

HOURS: 8:30 AM - 4:30 PM
SERVICES: Education for teenage parents; homebound instruction; *job placement and referral.
ELIGIBILITY: Females only; not yet a 12th grade graduate; resident of Worcester.
ADDITIONAL INFORMATION: Bus service within one block; medical history of of immunizations required; Spanish spoken; services provided at 65 individual school sites and may vary; parking available

WORCESTER STATE HOSPITAL: ACUTE DRUG DETOXIFICATION SERVICES - CHANDLER STREET CENTER

305 Belmont Street
Worcester, MA 01604 Phone: 752-4681

HOURS: 24 hour service, 7 days a week.
SERVICES: Emergency alcohol abuse services; detoxification services; emergency drug abuse services; *information and referral services.
ELIGIBILITY: Ages 16 and over; resident of Central Massachusetts.
ADDITIONAL INFORMATION : Bus service to front door; parking available; most languages available.

WORCESTER STATE HOSPITAL: INPATIENT ADOLESCENT TREATMENT SERVICE

305 Belmont Street
Worcester, MA 01604 Phone: 752-4681

HOURS: 24 hour service, 7 days a week.
SERVICES: Emergency psychiatric care; transitional care; *information and referral services.
ELIGIBILITY: Ages 15 and over; resident, Central Massachusetts.
ADDITIONAL INFORMATION: Most languages available; bus service at front door; parking available.

WORCESTER STATE HOSPITAL: OUTPATIENT CLINIC

305 Belmont Street
Worcester, MA 01604 Phone: 752-4681
(24 hour service)

HOURS: 8:30 AM - 5:00 PM
SERVICES Outpatient psychiatric care; emergency psychiatric care;*information and referral services.
ELIGIBILITY: Ages, 16 and over; resident of Central Massachusetts.
ADDITIONAL INFORMATION: Fees- $15.50/appointment; most languages available; bus service to front door; parking available.

WORKSHOP FOR THE BLIND

7 Hills Plaza
Worcester, MA 01608 Phone: 754-1148

HOURS: 8:00 AM - 4:30 PM
SERVICES: Job training
ELIGIBILITY: Resident of Worcester County; visually handicapped.

YOUNG MEN'S CHRISTIAN ASSOCIATION

766 Main Street
Worcester, MA 01608 Phone: 755-6101

HOURS: 8:30 AM - 5:00 PM
SERVICES: Pre-job guidance; shelter for new comers, travelers, and homeless; suicide prevention/protection against physical self-harm; educational counseling and information; juvenile counseling;
ELIGIBILITY: Basically no eligibility requirements; specific programs may have eligibility requirements.
ADDITIONAL INFORMATION: Arabic, French, Italian, German, Greek, and Spanish spoken; many other sites; Greendale site and Camp Morgan are equipped to service handicapped persons; bus service; parking available.

YOUNG WOMEN'S CHRISTIAN ASSOCIATION

2 Washington Street
Worcester, MA 01608 Phone: 791-3181
(24 hour service)

HOURS: 8:00 AM - 10:00 PM
SERVICES: Pre-job guidance; employment counseling; on-the-job training; shelter for new comers, travelers and homeless; juvenile counseling; delinquency prevention; educational counseling and information services; emergency shelter care; social adjustment; social issue advocacy groups.
ELIGIBILITY: Basically no eligibility requirements; specific programs may have eligibility requirements.
ADDITIONAL INFORMATION: Fees- $1-$5 membership; Spanish spoken; bus service at front door; parking available; parental consent required for camp and trips; most services available to handicapped.

YOUTH OPPORTUNITIES UPHELD, INC. (YOU.INC.)

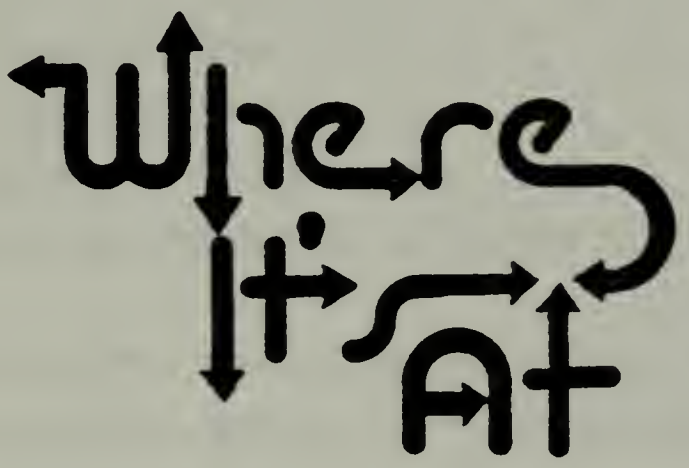
75A Grove Street
Worcester, MA 01608 Phone: 755-2589
Emergency Phone: 844-9346

HOURS: 8:30 AM - 5:30 PM
SERVICES: Delinquency prevention; individual advocacy (ombudsman); emergency shelter, on-the job experience; work internship, (G.E.D.) General Equivalency Diploma; Hispanic Program; residential services for youth.
ELIGIBILITY: criteria varies depending on particular program, is generally 13-17 or 7-17 years of age; resident of greater Worcester Area; referred from Worcester Juvenile Court and DPW.
ADDITIONAL INFORMATION: Spanish spoken; French spoken; bus service one block away; parking available; barrier free;

YOU. INC. - EDUCATIONAL VOCATIONAL PROGRAM 752-5681
340 Main Street
Worcester, MA 01608

YOU. INC. - HISPANIC YOUTH RESOURCE BUREAU 755-7660
75A Grove Street
Worcester, MA 01605

YOU. INC. - EMERGENCY SHELTER AND DIAGNOSTIC CENTER 7-5579
34 Prescott Street
Worcester, MA 01605



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